



ECTEL 22nd Anniversary May 04 2022

The Electronic Communications Bill: From Liberalisation to Digital Transformation

The NTRC, along with the Commissioners and the staff of the Secretariat, would like to congratulate the Eastern Caribbean Telecommunications Authority (ECTEL) on celebrating its 22nd year of operation, under the theme The Electronic Communications Bill: From Liberalisation to Digital Transformation.

Upon inception ECTEL was tasked with the liberalisation of the telecommunications market within the five (5) ECTEL member states. Over the years Saint Lucia has benefitted from the entry of additional telecommunications providers-offering a range of additional services and advancement in technologies to the benefit of consumers and the overall telecommunications market. Noting well the advance in technologies (2G, 3G, 4G, LTE) and the ever-growing demand of services by customers, this encouraged providers to upgrade infrastructure and services from copper to fiber, dial up to ADSL then broadband via WiMax, HFC and Fibre. Recommendations to implement policy to govern these services and rolling out of service providers were comfortably handled by ECTEL.

ECTEL continues to work with the NTRCs and stakeholders on the implementation of Quality of Service/Quality of Customer Experience, Retail Price Regulation Regime, the Integrated Spectrum Management and Monitoring Software and the new Electronic Communications Bill. These efforts seek to strengthen the regulatory regime so as to benefit customers, service providers and in general, strengthen the industry and regulatory regime. ECTEL's continued efforts in keeping abreast with the advance of technology and growing telecommunications services is welcomed and NTRC Saint Lucia is committed to working in tandem with them.

NTRC Saint Lucia wishes ECTEL all the best on the 22nd anniversary and will continue to give our full support to ECTEL's endeavors.

Thank you.