

Responses to Request for Clarification

Consultation: Consulting Services Database Data Collection Portal and Visualisation Solution Project

Question

Can you provide samples of the existing data types and formats you are currently using now (e.g., Excel spreadsheets)?

ECTEL Response

Please find attached the following MS EXCEL workbooks which contain: (a) the form used to collect data from service providers on an annual basis; and (b) the table used to display data on the ECTEL website. The following link can be used to access the data on the ECTEL website: <https://www.ectel.int/ict-indicators/>.

Question

Can you indicate the anticipated budget for this project?

ECTEL Response

The RFP requires a Consultant to submit a competitive Financial Proposal based on the expected man hours and the Consultant's proposed rate, and including any expenses. ECTEL has not included an indicative budget to allow Consultants to submit their best competitive offer.

Question

With reference to the Key professional staff mentioned at sections 2, items 5.2, Is ECTEL expecting full-time engagement for all Team members for the entire duration of the project?

ECTEL Response

Please note that the availability of staff should comply to section 6.4 of the RFP. Key professionals should be available in line with the Consultant's proposal.

Question

Are there any regions or countries excluded from the bidding process?

ECTEL Response

There are no exclusions, ECTEL will review all proposals received.

Question

Are there any considerations for remote work for the entirety or parts of the contract? (We are a Jamaican based company).

ECTEL Response

ECTEL has no restrictions on Consultants working remotely for the duration of the contract as long as the Consultant is able to fully execute the terms of the contract.

Question

What are your policies about Data Hosting i.e. is there a preference for private cloud vs public cloud?

ECTEL Response

ECTEL does not have a preference on cloud architecture for data hosting. The concern is always that sensitive data remains secure and private. In the context of the RFP, once there is confidence that the necessary security and performance considerations are addressed satisfactorily, ECTEL is open to any cloud architecture proposed by the vendor.

Ends

July 31, 2020