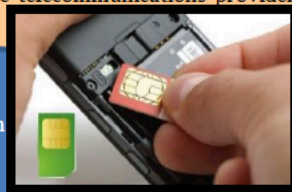


NUMBER PORTABILITY

What is Number Portability or Number Porting?

Number Portability or Number Porting enables users to keep their current phone numbers when switching from one telecommunications provider to another.

keep your
number switch
your network



How does Number Portability benefit me?

The main benefit of Number Porting is that it removes the inconvenience of having to inform all your contacts – family, friends and associates – that your number has changed. You can focus your choice of provider on important issues such as price and service quality. It also causes providers to focus on improving their service if they wish to keep their customers and entice new ones to their network.

When will Number Portability be available in the ECTEL member states?

ECTEL is currently in the early stages of a project to implement Number Portability in its 5 Member States. More information on this will be made available as the project progresses.

Will I be able to keep both my landline and mobile numbers if I switch providers?

Under the current project, customers will be able to port both landline and mobile numbers.

Will this mean that I can switch my landline to my mobile number and vice versa?

No, numbers can only be ported between the same service, so when launched, a landline or fixed line can only be ported to another landline service, and a mobile number will only be ported to another mobile service.

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