

ECTEL

EASTERN CARIBBEAN TELECOMMUNICATIONS AUTHORITY

GUIDANCE NOTES

APPLICATION FOR A TELECOMMUNICATIONS LICENCE

DISCLAIMER:

The sole purpose of this document is to provide guidance in the application process. It is not a legal document. These Guidance Notes may be amended from time to time and is without prejudice to the legal position or the rights and duties of the Eastern Caribbean Telecommunications Authority (ECTEL) and the National Telecommunications Regulatory Commissions in the regulation of the telecommunications sector.

It is advised, for the avoidance of doubt, that applicants seek clarification from the National Telecommunications Regulatory Commission should any of the application process remain unclear.

LIST OF CONTENTS

1	OVERVIEW	3
2	LICENCE CLASSIFICATION	4
3	FREQUENCY AUTHORIZATION	8
4	APPLICATION PROCEDURE	11
5	FEE PAYMENT PROCEDURE	12
	APPENDICES	13
I	ABBREVIATION USED IN THE APPLICATION FORMS	
II	APPROVED LIST OF VALUE ADDED SERVICES	

1

OVERVIEW

These Guidance Notes have been prepared to assist prospective applicants for telecommunications services in Grenada. The Notes have the following objectives:

- To review the types of licences that are presently open to application;
- To suggest when an Application for Frequency Authorization would be necessary, in addition to other licence applications;
- To present the fees structure for the application process;
- To provide guidelines for completing the Application Form;
- To provide guidelines for the payment of all fees.

LICENCE CLASSIFICATION

The licence classes that have been developed by the Eastern Caribbean Telecommunications Authority (ECTEL) are technology neutral. Thus, the determining factor for licence classification will be the service that will be provided. For example, a VSAT¹ licence does not exist. In that case, the licence that would be issued would be dependent on whether a private network or a public network is being proposed. VSAT could be the technology employed to provide the service.

Under the Telecommunications Act 31 of 2000, four (4), licence categories have been developed:²

(a) Individual Licence The services that fall under this licence are generally infrastructure-oriented. Those services often provide the network/foundation upon which other services (such as Value-Added Services) can be supported.

(b) Class Licence

Type A The services that fall under Type A Class Licence are those for which applicants seek to be providers of telecommunications services, such Internet Service Provision and International Simple Voice Resale.

Type B The services that fall under Type B Class Licence are those for which applicants would be users of telecommunications services. They include Amateur Radio, Land Mobile Radio, Maritime Mobile Radio and Aeronautical Mobile Radio Services.

¹ VSAT – Very Small Aperture Terminal

² The summaries given are not definitions for the licences identified. For the definitions of the licences, prospective applicants must be guided by the information provided in the Telecommunications Act 2000.

Type C

The services that fall under Type C Class Licence are those that can be construed as other support services and controls for the sector. They include Type Approval, Terminal Equipment Dealer's Certification and Customer Premises Wiring.

(c) Frequency Authorization Licence

This is an ancillary licence, which would be required in addition to the Individual or Class Licence for wireless applications or services that require use of the spectrum. In some cases, specifically for services under Class Licence Type C, the requirements for an Application for Frequency Authorization are satisfied within the respective licence application forms.

(d) Special Licence

This is a special licence to be issued under the discretion of the Minister and in only emergency or exigent circumstances. These licences are not to exceed ten (10) days.

The Application Forms for these licences are available from the local National Telecommunications Regulatory Commission.

ECTEL is in the process of drafting forms for the following services:

- **Domain Name
Registration**

This is required for the management of the top-level domain. The top-level country domain is a national resource and each country must develop a process for assigning the management of this resource. Regulatory guidelines, as required under the Telecommunications Act, are being developed.

The listing below indicates the services that fall under each type of licence. In some cases a brief description or explanation has been provided.³:

Individual Licence

- (1) Mobile/Cellular
- (2) Fixed Public
- (3) Submarine Cable
- (4) Public Radio Paging
- (5) Internet Networks & Services

Class Licence – Type A

- (1) Restricted Internet Service Provision *Provision of service for up to 15 units. Particularly applicable for Cyber Cafés*
- (2) Full Internet Service Provision *Provision of service to the public at large*
- (3) Value Added Services⁴
- (4) Audiotext / Videotext
- (5) International Simple Voice Resale
- (6) Private Network/Services
- (7) Short Term License *Licence duration limited to less than 15 days.*
- (8) Radio Broadcast
- (9) Television Broadcast

³ These are services for which, so far, regulations and licences have been created. Other services may be added and made available for application as soon as the relevant regulations and licences are developed.

⁴ Value Added Services – A communications facility using common carrier networks for transmission and providing extra features with separate equipment; services that add value to the basic telecommunications service.

Class Licence – Type B

- (1) Amateur Radio
- (2) Citizen Band Radio
- (3) Aeronautical Mobile Radio
- (4) Maritime Mobile Radio
- (5) Land Mobile Radio
- (6) Ship Station Radio
- (7) Aircraft Station Radio
- (8) Family Radio Service Band *Restricted to non-commercial use only*

Class Licence – Type C

- (1) Type Approval *Certificate of type approval must be issued in order to install, sell for use or use any item of equipment in the ECTEL countries*
- (2) Terminal Equipment Dealer's Registration *Registration required for the provision of installation, maintenance repair services, etc, as the supply of terminal equipment*
- (3) Customer Premises Wiring Registration *Registration required for the supply of cables, the installation, maintenance and repair of cable-associated services.*

Special Licence

Granted by the Minister only in emergency or other exigent circumstances. Valid for no longer than 10 days and is non-renewable.

FREQUENCY AUTHORIZATION

In general, an Application for Frequency Authorization must be submitted when the proposed service requires exclusive use of specific frequencies. This application would need to be made in addition to the Individual, Class Licence or Special Licence applications to provide service. An exception now exists for services under Class Licence (Type B), as those application forms have been designed to incorporate the requirements to support the authorization and assignment of specific frequencies for the exclusive use of the applicant in this category.

An Application for Frequency Authorization would also be required when the applicant has government approval to provide a TV/Radio Broadcast or Community Radio Service. In those circumstances, it is expected that government will be assessing applicants on, among other things, programme content, proposed listening audience, economic viability and sustainability. Having obtained approval from government, by way of a licence to operate, frequency authorization must be sought from ECTEL. ECTEL would be evaluating applications based on, among other things, the technical integrity of the proposed services, availability of spectrum and interference issues. The table below provides some guidelines for when Frequency Authorization would be required

TYPE OF SERVICE	LICENCE CATEGORY	FREQUENCY AUTHORISATION REQUIRED
Mobile/Cellular Networks/Services	Individual	Yes
Fixed Public Networks/Services	Individual	Yes
Submarine Cable Crossing/Landing	Individual	No
Public Radio Paging Networks/ Services	Individual	Yes
Internet Network & Services	Individual	For Wireless Applications
Public Radio Paging Networks/ Services	Individual	Yes

TYPE OF SERVICE	LICENCE CATEGORY	FREQUENCY AUTHORISATION REQUIRED
TV/Radio Broadcast	Class – Type A	Yes
Community Radio	Class – Type A	Yes
Subscriber Television (wireless)	Class – Type A	Yes
Restricted Internet Services	Class – Type A	For Wireless Applications
Full Internet Services	Class – Type A	For Wireless Applications
Audiotext / Videotext	Class – Type A	For Wireless Applications
Value Added Services <i>Includes Data Services</i>	Class – Type A	For Wireless Applications
Private Telecommunications Networks/Services	Class – Type A	For Wireless Applications
International Simple Voice Resale	Class – Type A	No
Short Term Licence	Class – Type A	For Wireless Applications
Aeronautical Mobile	Class – Type B ⁵	Yes
Maritime Mobile	Class – Type B	Yes
Land Mobile	Class – Type B	Yes
Family Radio Service Band	Class – Type B	No
Ship Station Radio Licence	Class – Type B	Yes
Aircraft Station Radio Licence	Class – Type B	Yes
Amateur Radio	Class – Type B	No
Citizen Band Radio	Class – Type B	No

⁵ For services under Class Licence – Type B, the application forms are so designed to incorporate the application for frequency authorization as may be required. Consequently, a separate Application for Frequency Authorization is no longer necessary.

TYPE OF SERVICE	LICENCE CATEGORY	FREQUENCY AUTHORISATION REQUIRED
Type Approval	Class – Type C	No
Customer Premises Wiring	Class – Type C	No
Terminal Equipment Dealer’s Certification	Class – Type C	No
Special Licence	Special Licence	For Wireless Applications
Domain Name Registration	Agency Licence	No

No separate frequency application would be required for Amateur Radio and Citizen Band Radio.

4

APPLICATION PROCEDURE

1. The process of application requires that the forms be completed in **TRIPLICATE** and be submitted in an envelope addressed to the Secretary, National Telecommunications Regulatory Commission. Note that additional instructions, specific to the licence that is being applied for, are provided with the application forms.
2. The last part of the application form is the **Declaration**, where the applicant affirms the accuracy of the information submitted on the form. This section of the form must have **original signatures** – facsimile or photocopies will not be accepted.
3. The completed application form must be accompanied by the appropriate fee, payable to the National Telecommunications Regulatory Commission. The approved application fee structure is attached to the end of this document.
4. Any additional information that the applicant may wish to provide, which cannot fit into the space provided on the forms, can be attached to the form.
5. **Each** copy of the application form submitted must have attached the required documentation and any additional information that is being provided
6. The applicant should indicate which, if any, information provided in the application is confidential.
7. It is advisable to include a summary sheet that itemizes all of the documents that are being submitted, including attachments.
8. Upon submission of the completed application forms, a response will be sent, acknowledging receipt of the documents.

Payment Procedure

Licence Fees

1. Application fees are to be submitted with the application.
2. Initial fees are payable upon the award of the licences.
3. Annual fees are payable on the anniversary date of the licence.
4. Licence fees should be made payable to the Government of Grenada.

Frequency Authorisation Fees (Spectrum)

1. Application fees are to be submitted with the application.
2. Annual fees are payable upon the grant of the Frequency Authorisation and subsequent thereto on the anniversary date of the said grant.
3. Frequency Authorisation fees are to be paid at the NTRC by means of a bankers' draft made payable to ECTEL.
4. Frequency Application fees are to be made payable to the Government of Grenada

ALL FEES MUST BE SUBMITTED AT THE NTRC OFFICE

APPENDICES

APPENDIX 1

ABBREVIATIONS USED IN THE APPLICATION FORMS

To facilitate the formatting of the application forms, some abbreviations have been used for technical terms. These abbreviations are in keeping with those that are internationally recognized and have been provided below for ease of reference.

DSC	Digital Selective Calling
EGC	
ELF	Extra Low Frequency
E.P.I.R.B.	Emergency Position Indicating Radio Beacon
GMDSS	Global Maritime Distress Safety System
GPS	Global Positioning System
GRT	
HF	High Frequency
INMARSAT	International Maritime Satellite
LF	Low Frequency
MF	Medium Frequency
MMSI	Maritime Mobile Service Identity
NAVTEX	<i>Navigational and meteorological warning broadcast service</i>
RADAR	Radio Detection And Ranging
SART	Search and Rescue Transponder
SATNAV	Satellite Navigation
SHF	Super High Frequency
UHF	Ultra High Frequency
VFT	Voice Frequency Telegraphy
VHF	Very High Frequency
VLF	Very Low Frequency

APPENDIX II

APPROVED LIST OF VALUE ADDED SERVICES

1. Sending and receiving emails on mobile phone
2. Receiving emails on pagers
3. Broadband entertainment available with internet access
4. Wholesale calling card
5. Enhanced call routing
6. International toll free services
7. Universal international freephone number
8. Electronic mail
9. Voice mail
10. Direct Access Code Dialling
11. Bulletin Board Service
12. Video conferencing
13. Morning Alarm Service
14. Virtual office services
15. Fax store and forward
16. Internet access through mobile phone
17. Fax transmission through mobile phone
18. Mobile Originated Short Messaging Service (SMS) - messages sent from mobile phone
19. Transmission of SMS between mobile phones
20. Accessing general public information through mobile phone, e.g. exchange rates, flight schedule, news and sports
21. Mobile conference calls
22. Call forward
23. Mobile Call forward
24. Call barring
25. Mobile Call barring
26. Calling Line Identification Presentation (CLIP)
27. Calling Line Identification Restriction (CLIR)
28. Call wait
29. Call hold
30. Mobile voice mail
31. Alert of SMS received mail